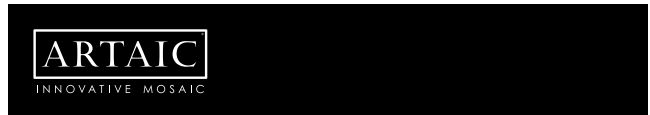


# PRODUCT WARRANTY



1 Design Center Pl, Suite 644, Boston MA 02210 | 617 418 1928 | ARTAIC.COM

## GENERAL WARRANTY

Artaic warrants its tile products to be free from manufacturing defects for the life of the product, subject to the following qualifications:

Variations of color, shade, and size are inherent with all burnt clay, natural stone, and glass materials. No claims with respect to color or shade variation will be accepted after installation. The buyer is responsible for the inspection and acceptance of our materials before they leave our warehouse.

Installation materials and conditions may have a significant effect upon the performance of a tile installation, therefore finished installations are not warranted by Artaic. Methods of installation are beyond our control and we do not accept responsibility for chipping, crazing, spalling, etching, cracking, discoloration, or loosening from the setting bed. If our products are regarded as unsatisfactory for any reason, we must be notified before installation. No allowance will be made for labor, costs of replacement, or for any other charges after the materials have been installed.

Since the use of our products is beyond our control, Artaic does not expressly or impliedly warrant that our products are suitable for the use intended by the user. Our products are furnished upon the condition that the user will determine the suitability of our products for the intended use and that the user assumes all risks whatsoever that may arise as a result of the use of our products. Artaic shall not be liable for any injury, loss, or damage, whether direct or indirect, or arising in any way whatsoever, as a result of the use of our products or the unsuitability of our products for the intended use of the user.