

TILE “NO FADE” WARRANTY



465 Medford Street, Suite 101, Boston, MA 02129 USA | +1 617 418 1928 | ARTAIC.COM

20 YEAR LIMITED WARRANTY

This warranty applies exclusively to:

Artaic Project:

Tile Type:

Tile Geometry:

OVERVIEW

The tile material is warranted to the original purchaser for a period of 20 years from the date of application. With normal care when subject to usual weather conditions, the tile and/or tile finish is warranted not to:

- Discolor due to chalking
- Erode, peel, or blister
- Discolor due to yellowing
- Discolor due to excessive fade

LIMITATIONS

This tile product is not warranted against damage of any kind caused by exposure to: air pollution, mildew, harmful chemicals, or normal weathering, unless this exposure is otherwise specified within the applicable tile's specifications documentation, available from Artaic and appended to this document. This product is warranted against excess fade beyond normal weathering. Excess fade is defined by a change in color greater than 5 delta E's.

In the event the Artaic tile is found defective of the specified conditions listed above, Artaic LLC will:

1. Provide an adequate amount of tile material to re-apply any area validated as defective of the specific conditions listed above, or replacement tile to recover the tiled product.
2. During the first five (5) years following the date of application, in addition, Artaic LLC will provide for the application of the tile material limited to a total cost of not more than \$5.00 per square foot.

Surface re-tiling must occur within the Warranty period based on the date of application and only if the Artaic tile product has been properly stored, installed, and handled according to label directions and under normal conditions and exposure.

This warranty does not cover defects caused by acts of God, tornado, hail, hurricane, earthquake, flood, lightning, fire, damage caused by foreign objects, any abuse or

misuse, improper handling during storage or transportation, improper installation, or damage cause by being installed.

This Warranty does not cover defects resulting from: expansion and contraction, breakdown of underlying substrate, surface deterioration due to pollution, abrasion, misuse, vandalism, mildew accumulation, or any introduction of moisture into the tile product or substrate prior to or during the application of the tile product.

Warranty is for the tile only and applies only if the tiled product is used for the specific purpose for which it is intended.

The liability is limited to replacement of tile finish material only (as purchased) found to be defective and after the first seven (7) years of the warranty period, Artaic LLC shall have no liability for labor or materials for applications of any replacement tiling – all of which are specifically excluded. This is the sole liability and is issued and accepted in lieu of any and all other express or implied warranties and its obligations hereunder are in lieu of any direct or indirect incidental, special, or consequential damages of any kind, including any third party claims. The liability being limited to the amount paid for the tile.

No warranties, whether express or implied, will apply after the limited warranty period has expired. This warranty coverage terminates upon the original owner's sale or other transfer of the tiled product to another party.

A claim under this warranty shall only be effective if forwarded by certified mail, return-receipt requested, to:

Artaic LLC
Attention: Warranty Department
1 Design Center Place, Suite 644
Boston, MA 02210